

PERSON SPECIFICATION: Community Outreach Support Worker

	Essential	Desirable
Experience		
Experience of working in health and social care		✓
Experience of working with people with learning disabilities		✓
Experience of providing person-centred support		✓
Experience of positive behaviour support		✓
Experience of supporting people with long-term health conditions (for example epilepsy)		✓
Personal Qualities		
Positive, upbeat attitude to helping people achieve their goals and take positive risks	✓	
Bring a sense of friendliness and fun to your work	✓	
Positive about trying new things and helping others do the same	✓	
Qualifications		
Level 2/3 qualification in Health and Social Care		✓
Full UK Driving Licence and willingness to drive for work	✓	
Skills and Abilities		
Good communication skills (written and spoken) and the ability to communicate with individuals in the way they choose	✓	
Able to use a range of augmentative communication methods including objects of reference, symbols, photos, and Makaton.		✓
Good numeracy	✓	
Computer literacy skills: able to use word processing software, able to use the Internet		✓
Able to work on own initiative/independently	✓	
Able to work as part of a team	✓	
Able to work varied hours (including early mornings, evenings, weekends and overnight care) as agreed as part of a team to meet the needs of people we support	✓	
Able to help people make choices about their lives, and help them act on those choices	✓	
Able to help people be part of their local community, and to help people make friends and expand their social circle if they choose to	✓	
Able to help people contact their friends and family, and to help them maintain their relationships	✓	
Able to help people engage in activities of their choice including work, social, leisure, and physical activities	✓	
Physically able to carry out your duties including but not limited to helping people with moving around including people who use wheelchairs and hoists, providing personal care, supporting people	✓	

with household tasks (such as making beds), supporting people to engage in exercise. This will not require an above-average level of fitness.		
Able to swim (a confident swimmer)		✓
Good understanding of what it means to have a healthy lifestyle (healthy eating and exercise) and able to apply this to the support you provide	✓	
Able to support people to look after their physical health, and support people with their health needs (relevant training provided)	✓	
Able to support people to look after their mental and emotional health (including through periods of distress – relevant training provided)	✓	
Able to provide personal care in a sensitive and professional manner	✓	
Able to promote independence and help people develop using person-centred planning	✓	
Able to help people create support plans and keep them current through regular reviews		✓
Good understanding of what safeguarding means and how to raise a safeguarding concern	✓	
An understanding and acceptance of CQC standards	✓	